



East Creek Networks Product Brief

Reliable. Affordable. Scalable. Guaranteed.

Partnered With:



Services Overview

East Creek Networks is your trusted partner for cutting-edge Internet products and services. We offer a range of solutions designed to meet the diverse needs of businesses and individuals.

- **Dedicated Internet Access:**
Get dedicated, high-performance internet connectivity for your mission-critical business activities.
- **Multi-Site Connectivity:**
Seamlessly connect multiple sites with Layer 2 or SD-WAN connectivity, facilitating efficient intra-site networking for multi-site businesses.
- **Business Broadband Internet:**
Cost effective, high bandwidth internet connectivity for everyday business needs.
- **Enterprise-Grade WiFi and Firewall Services:**
Safeguard your network from cyber threats and boost your productivity with our state-of-the-art firewall and advanced WiFi solutions.
- **Business Phone Systems:**
Upgrade your office phone systems for enhanced connectivity and flexibility.
- **Security and Surveillance:**
Integrated Access Control and Elegant Video Surveillance solutions to ensure your business is protected.
- **MDU Bulk Services:**
Bulk services and infrastructure upgrades for communities of all sizes and needs.
- **Customized Solutions:**
Complete ground up network solutions in sync with your unique business goals.
- **Local Support:**
Get local support from our experienced team and eliminate the hassle of long wait times and overseas support.



Reliable.

East Creek partners with major providers like AT&T, Windstream, Spectrum, and many more, combining their reliability with personalized local service.



Affordable.

East Creek offers cost-competitive solutions compared to other major providers, starting with a free, no-obligation connectivity evaluation.



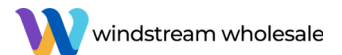
Scalable.

East Creek offers effortless scalability for multi-site businesses, facilitating seamless expansion.



Guaranteed.

Our SLA ensures 99% up-time, with service credits for unmet expectations, supported by the most robust Tier 1 provider networks.



Empower your Business with Dedicated Internet



Businesses demand the highest level of internet performance and reliability. That's why we offer **Dedicated Fiber Internet**, a service that comes with a robust **Service Level Agreement (SLA)** and **up-time guarantees**, ensuring you stay connected and productive around the clock.

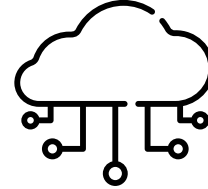
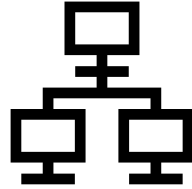
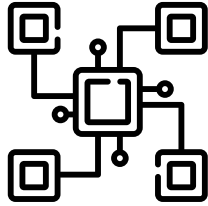
Key Features of Dedicated Fiber Internet:

1. **Unparalleled Reliability** backed by a strong SLA with **99% up-time** guaranteed.
2. **Lightning-Fast Speeds** from **10 Mbps** all the way up to **10Gbps** providing symmetrical upload and download speeds.
3. **Customized Solutions** for any customer location and requirements.
4. **Local** Service and Support.

Benefits and Use Cases for Dedicated Fiber Internet:

- **Business Continuity:** Ensure your business stays operational even during unforeseen events.
- **High-Performance Cloud Computing:** Embrace the power of the cloud through seamless access to cloud-based platforms, allowing you to leverage advanced software applications, store and retrieve data effortlessly, and scale your operations as your business grows.
- **Video Conferencing and Collaboration:** Connect with clients, partners, and remote team members through high-quality video conferencing.
- **Data-intensive Applications:** Streamline your operations with data-intensive applications such as VoIP (Voice over Internet Protocol), video surveillance systems, and large-scale file transfers. Our dedicated fiber connection ensures smooth and uninterrupted performance, allowing you to efficiently manage your business processes without any bottlenecks.
- **Remote Work/Home Office:** Seamless remote connectivity for your Business Critical needs from the comfort of your home office.
- **Competitive Gamers & Content Creators:** Take your gaming and content creation to the next level with guaranteed up-times, super low latency, and symmetrical speeds for reliable connectivity to game servers and fast uploads to social media sites!

Scalable Multi-Site Business Connectivity Solutions



Give your multi-site business a powerful solution that complements our Dedicated Fiber Access service. Transparently bridge data from one site to others through a Layer 2 or SD-WAN architecture.

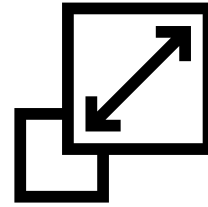
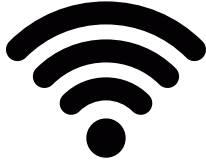
Key Features of Layer 2 and SD-WAN Solutions:

1. **Scalability:** Easily adapt to business growth, from startups to large corporations.
2. **Integration:** Connect any number of sites as if they were co-located.
3. **Network Efficiency:** Enhance your network by intelligently managing traffic across sites.
4. **Security:** Advanced encryption and security protocols protect your data in transit.

Benefits and Use Cases for Layer 2 and SD-WAN Solutions:

- **Remote Workforce Support:** Extend your corporate network to remote employees with SD-WAN, providing secure access to company resources, applications, and data from anywhere in the world. SD-WAN enhances remote connectivity by offering secure and efficient VPN services between sites.
- **Multi-Site Connectivity:** As your organization expands and your connectivity needs evolve, our solution scales with you, accommodating any number of sites and providing seamless and secure Intra-Site connectivity through our Layer 2 Switched Ethernet.
- **Data Aggregation and synchronization:** Does your business require aggregation of POS, VoIP, Databases, File Services, or other data? Let us enable your critical applications to synchronize without the need of additional hardware or your valuable resources.
- **Enterprise Branch Networking:** Connect branch offices or retail locations to headquarters, ensuring fast and secure communication for data sharing, application access, and centralized management.
- **Data Center Interconnect:** Facilitate high-speed connections between multiple data centers, enabling efficient load balancing, disaster recovery, and resource sharing.

Effortless Enterprise Grade WiFi Solutions



East Creek Networks offers a comprehensive suite of Enterprise Grade WiFi solutions designed to complement your Internet services and scale seamlessly across single site, campus, and multi-site businesses. Our cutting-edge technology ensures high-performance, reliability, and security for your network, enabling your organization to meet the demands of today's digital landscape.

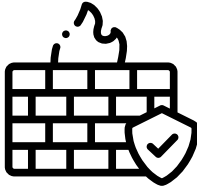
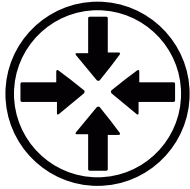
Key Features of Enterprise Grade WiFi Solutions:

- 1. Scalability:** Effortlessly expand within a single location or seamlessly manage multiple sites.
- 2. High-Speed Connectivity:** Benefit from high-speed internet with support for the latest WiFi standards, such as 802.11ac and 802.11ax (WiFi 6).
- 3. Seamless Roaming:** Enjoy uninterrupted connectivity as devices seamlessly transition between access points, ideal for large facilities and multi-site setups.
- 4. Guest Network Support:** Let us create secure, isolated guest networks to provide visitors with internet access and protect your business assets from unauthorized access.
- 5. Advanced Security:** Protect your network and data with robust security features, including WPA3 encryption, firewall capabilities, intrusion detection, and content filtering.
- 6. Quality of Service (QoS):** Prioritize critical applications and devices to guarantee consistent and reliable user experiences.

Benefits and Use Cases for Enterprise Grade WiFi Solutions:

- **Improved Productivity:** Enable efficient work, seamless collaboration, and swift access to cloud-based resources with high-speed, reliable WiFi.
- **Enhanced Customer Experience:** In customer-facing operations like retail and hospitality, a fast and secure guest network improves satisfaction.
- **Scalability:** Adapt easily to your organization's growth and evolving needs, ensuring continued performance excellence.
- **Security and Compliance:** Meet regulatory compliance requirements while safeguarding data integrity and confidentiality with advanced security features.

Advanced Next Generation Managed Firewall Solutions



Give your multi-site business a powerful solution that complements our Dedicated Fiber Access service. Transparently bridge data from one site to others through a Layer 2 or SD-WAN architecture.

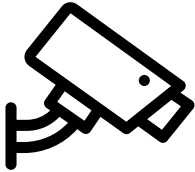
Key Features of Advanced Managed Firewall Solutions:

- 1. Advanced Security:** Real-time Threat Detection, Threat Intelligence and Alerting, Intrusion Detection and Prevention (IDS & IPS), Content Filtering, and an Application Based Firewall, Stateful Rules, and Ad Blocking.
- 2. Feature Rich Routing:** Deep packet inspection, Advanced Policy Based Routing, SD-WAN, and support for OpenVPN and Wireguard Services.
- 3. Scalability Across Sites:** Easily scales for single or multi-site organizations, ensuring flexibility and cost-effectiveness.
- 4. Efficient Network Management:** Centralized control and real-time monitoring for simplified network management and troubleshooting.

Benefits and Use Cases for Advanced Managed Firewall Solutions:

- **Financial Institutions:** Protect sensitive financial information and meet PCI DSS requirements with advanced threat detection.
- **Enterprise Networks:** Streamline network management and bolster security for large-scale enterprises with multi-site operations.
- **Remote Workforces:** Securely connect remote employees through VPN support, ensuring data protection and access control.
- **Retail Chains:** Implement consistent security policies and content filtering across multiple retail locations.
- **Scalability:** Easily expand to meet the needs of single or multi-site organizations.
- **Enhanced Connectivity:** Seamlessly integrate with our high-speed internet services for improved performance.
- **Advanced Security:** Proactive threat detection and content filtering protect your digital assets.

Elegantly Integrated Security and VoIP Solutions



Our Access Control, Surveillance, and VoIP solutions offer both standalone and integrated capabilities. Access Control provides secure entry management for single or multi-site businesses. Surveillance offers comprehensive video monitoring with advanced features and remote viewing. Our VoIP serves as a cost effective communication tool. When fully integrated, our solutions reduce costs improve coordination, and provide flexibility and efficiency, meeting all security and communication needs.

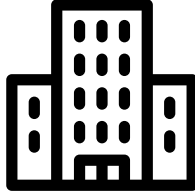
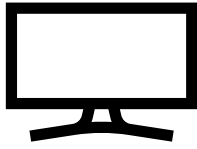
Key Features of Integrated Access Control, Surveillance, and VoIP:

- 1. Access Control:** Multi-level access authentication (RFID, PIN codes, Fob, etc). Centralized access management. Real-time access event tracking. Rich features for easy door access, unlocking, and monitoring.
- 2. Surveillance:** Rich feature sets such as Motion and Event detections and alerts (Vehicle, Person, License Plate, and more). A robust line-up of cameras such as bullet, architectural, dome, 360°, and PTZ with up to 4K resolution. Scalable to your needs with no subscriptions!
- 3. VoIP:** Cost effective voice over your existing Internet connection. Advanced call management features like call parking, intercom, digital IVR assistant, voicemail, call forwarding, and more.
- 4. Fully Integrated:** Enjoy seamless door access and video feeds from a receptionists phone, route doorbell rings to various phones, unlock doors from a mobile app, and much more!

Benefits and Use Cases for Integrated Access Control, Surveillance, and VoIP:

- **Enhanced Security:** Restrict unauthorized access to sensitive areas. Monitor premises in real-time for potential security threats. Coordinate security response effectively.
- **Cost Savings:** Eliminate the need for traditional, expensive phone lines. Reduce the need for on-site security personnel. Lower maintenance and operational costs.
- **Corporate Offices:** Secure entry points with access control. Monitor office spaces, and parking lots with surveillance. Improve internal and external communication with VoIP.
- **Retail Stores:** Control access to stock rooms and storage areas. Deter theft and monitor customer behavior with surveillance. Enhance customer service through efficient VoIP.

MDU and Bulk Services



East Creek Networks is your premier Technology Service Provider for delivering high-quality, reliable, and competitively priced Internet, TV, and Phone services to multi-dwelling units (MDU) such as apartments, condos, hotels, and also association led housing communities. Our commitment to seamless connectivity utilizes state-of-the-art technology, and is accompanied by best in class local support, which places East Creek Networks the ideal partner for property managers and residents alike.

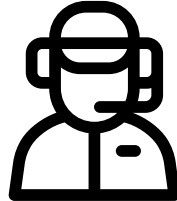
Key Features of MDU and Bulk Services:

- 1. High-Speed Fiber Optic Internet:** East Creek Networks can provide customized base speeds up to **10,000 Mbps (10 Gbps)** and we can reuse existing infrastructure or include brand new infrastructure.
- 2. TV Services:** We provide a comprehensive **Streaming TV Services Marketplace** with major streaming providers such as YouTubeTV, SlingTV, DisneyPlus, Hulu, and many more. Each unit is eligible to receive monthly credits, granting residents the freedom to choose their preferred content.
- 3. Phone Services:** East Creek Networks offers VoIP services for each individual unit with **3000 minutes local and long-distance** calling per month within the United States, Canada, and Mexico.
- 4. Customized Packages:** East Creek Networks works closely with property managers to design customized service packages that suit the unique needs of each MDU community offering multiple bulk pricing options and flexible contract terms. Residents can choose to upgrade any part of the base plan at any time.
- 5. Reliability and Redundancy:** East Creek Networks invests in redundant systems, backup solutions, and is backed by the largest Tier 1 Carriers to minimize downtime and ensure uninterrupted service. Service level agreements (SLAs) are available to guarantee reliability for property managers.

Benefits and Use Cases for MDU and Bulk Services:

- **Bulk Pricing:** MDU communities benefit from bulk pricing on internet, TV, and phone services, reducing costs for both property managers and residents.
- **Revenue Sharing:** Property managers can opt to participate in revenue-sharing arrangements, generating additional income for the property.
- **Enhanced Resident Satisfaction:** Access to high-quality services at competitive prices leads to higher resident satisfaction and retention rates.
- **Streamlined Management:** East Creek Networks simplifies billing, maintenance, and tenant onboarding, allowing property managers to focus on other aspects of property management.

Contact us



Call for a free evaluation and we will customize a solution to fit your every need!

For more contact information see below:

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My Account Portal: myaccount.eastcreeknetworks.com

Main Website: www.eastcreeknetworks.com

*The internet is essential for businesses, enabling global reach, operational efficiency, and data-driven growth. **Can your business handle Internet downtime?** Harnessing **East Creek Networks** robust solution set provides unparalleled speed, reliability, and scalability to empower businesses in an increasingly connected world.*